International Newsroom

NAVISTAR ENHANCES ONCOMMAND CONNECTION SYSTEM OFFERINGS
Diagnostics system named to Heavy Duty Trucking's 2014 Top 20
Products list

NASHVILLE, Tenn. (March 10, 2014) – Navistar, Inc. today announced it has integrated Mitchell 1 Repair-Connect.net® and in-bay service tools from Nexiq Technologies™ and Noregon Systems into its OnCommand™ Connection remote diagnostics system. The company's diagnostics system is designed to increase vehicle uptime and provide increased fleet management efficiency for International® truck customers.

"OnCommand Connection was designed to help our customers more efficiently manage their fleets by allowing them enhanced visibility into the health of their vehicles – regardless of make, model or telematics provider," said Brian Mulshine, director of parts and service technology, Navistar. "The addition of Nexiq Technologies, Noregon Systems and Mitchell 1 expands the capabilities of this system so we can provide our customers one-stop access to the entire repair ecosystem."

Nexiq Technologies and Noregon System offer in-bay diagnostics service tools that integrate scanned data from vehicles into the OnCommand Connection portal, allowing fleet managers to view the health of their entire fleet through a single portal.

The addition of Mitchell 1 Repair-Connect.net allows customers to access their repair manuals and other maintenance documents from a direct link within the OnCommand Connection portal. With a single login, fleet managers get a complete, easy-to-navigate information resource with scalable wiring diagrams, digital photos, component locations and more.

Navistar began pilot testing OnCommand Connection with fleets in late 2013. Named last month by *Heavy Duty Trucking* as a 2014 Top 20 Product,

OnCommand Connection offers fleets real-time fault codes, vehicle locations, nearby dealer locations and fault code actions plans within an online portal. Navistar is currently partnered with telematics service providers such as Omnitracs, PeopleNet, Teletrac, Geotab, XRS, CyntrX, Vnomics, and Pedigree Technologies.

About Mitchell 1

Headquartered in Poway, California, Mitchell 1 has provided quality repair information solutions to the motor vehicle industry for over 95 years. The Mitchell 1 family of products includes a complete line of integrated software solutions to help auto, medium and heavy truck professionals improve productivity and profitability. ProDemand™ optimized with SureTrack™ is the most complete solution for OEM and experience-based repair information. ManagerSE™ is the industry standard for mechanical estimating and shop management information. The SocialCRM digital marketing solution delivers automated marketing and customer outreach tools to help shop owners improve their bottom line profits. For the trucking segment, Mitchell 1's online solutions provide information required to estimate labor times, diagnose and repair all makes of Class 4-8 trucks. Mitchell 1 is a recipient of the ASE Blue Seal of Excellence award. For more information on Mitchell 1 products and services, visit the company's website at www.mitchell1.com.

About NEXIQ Technologies™

NEXIQ Technologies[™]—a Snap-on brand—provides vehicle diagnostic products including unique hardware and software, and service solutions for the global commercial vehicle, construction and agricultural industries.

Snap-on Incorporated is a leading global innovator, manufacturer, and marketer of tools, diagnostics and equipment solutions for professional users. The NEXIQ Technologies™ brand brings with it 20 years of intellectual property ownership and diagnostics expertise in transportation. As a result,

Snap-on is uniquely qualified to deliver information technology solutions to leading truck, automotive, and component OEMs, fleet operators, and truck leasing companies, as well as to dealer service centers in the commercial vehicle market.

About Noregon Systems

Founded in 1993, Noregon Systems specializes in the creation of custom diagnostic and vehicle data software solutions and products for the commercial transportation industry. Noregon also uses its expertise in vehicle data systems in the development of OEM software, embedded applications and onboard vehicle networks.

Noregon's JPRO Commercial Vehicle Diagnostics software offers both inshop and triage diagnostics solutions for fleets, OES dealers, municipalities and independent repair facilities. JPRO scans the entire vehicle in less than a minute and provides technicians with detailed OEM descriptions for over 38,000 fault codes covering all class 7 & 8 engines (diesel, CNG, LNG, gasoline), transmissions, ABS and body and chassis controllers; along with additional coverage modules for class 2 through 7 Ford, GM and Sprinter vehicles.

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