

International Newsroom

Navistar's Diamond Renewed Program Offers Best Used Truck Value In The Industry

- Most comprehensive inspection and reconditioning process
- Industry-leading warranty, up to two years, 200,000 miles
- Only company performance / uptime monitoring system offered as standard

LISLE, Ill., July 28, 2014 /[PRNewswire](#)/ -- Navistar, Inc. today announced the launch of its Diamond Renewed™ program, which puts International® used trucks through the industry's most comprehensive inspection and mechanical reconditioning process. Vehicles also come standard with the industry's leading warranty, up to two years, 200,000 miles, and Navistar's OnCommand™ Connection uptime monitoring system.

"Diamond Renewed is an industry game-changer and we are raising the bar by providing our used truck customers with a new truck experience," said David Gerrard, senior vice president of distribution, Navistar. "Our comprehensive reconditioning process includes more than 180 vehicle and engine inspection points to drive consistency across the International brand. Our warranty includes coverage of the EGR system and we are providing the best in uptime support as the only OEM to provide performance and uptime monitoring as standard on our used trucks."

The Diamond Renewed process was developed at the company's Used Equipment Reconditioning Center (UERC) in Indianapolis, the most unique location of its kind in the industry, where technicians conduct mechanical and aesthetic reconditioning. Work includes cleaning or replacing diesel particulate filters and diesel oxidation catalysts, exhaust gas recirculation (EGR) calibration software updates, checking and repairing brake systems, conducting major body repair, painting the frame rail and more. To date, the UERC has reconditioned more than 1,200 units.

"Diamond Renewed assures every truck meets our stringent reconditioning and quality standards," Gerrard said. "While the UERC supports the company's 15 used truck centers, we have also engaged the dealer channel in this program. Any vehicle that is badged with Diamond Renewed, whether it has been to the UERC or to the dealer, will have undergone our standardized reconditioning process."

Model year 2010 or newer International® ProStar®, TranStar® and LoneStar® models powered by MaxxForce® EGR engines under 400,000 miles and up to 450 horsepower are eligible for the Diamond Renewed program. The company's System1 Confidence™ warranty provides OEM factory-backed warranty coverage for up to two years, 200,000 miles. Coverage includes EGR components.

OnCommand Connection, the industry's first single remote diagnostics portal to use an open architecture system, provides fleet managers with access to real-time fault codes, truck and dealer locations, vehicle health reports and fault code action plans. The integrated monitoring system also connects fleet managers with dealers to allow for vehicle diagnosis and recommended solutions prior to arrival at the dealership.

Diamond Renewed trucks will be available through International Used Truck Centers nationwide and International truck dealers.

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