

International Truck Launches OnCommand™ Connection For The Canadian Market
International Offers the Most Choice and Coverage for Remote Diagnostics in the Canadian Market

MONTREAL, April 16, 2015 /[PRNewswire](#)/ -- International Truck today announced the launch of its industry-leading, open architecture remote diagnostics system, OnCommand™ Connection, to the Canadian market. With the recent addition of ISAAC Instruments and the support of existing providers, OnCommand Connection offers Canadian customers more options for their telematics data and hardware.

"OnCommand Connection demonstrates our commitment to uptime and our Canadian customers while proving our ability to be the integration leader," said Mike Cerilli, vice president and general manager, Navistar Connected Vehicle Business. "We are excited to have ISAAC on board, and we are working with even more telematics providers in Canada to provide customers the solutions they need."

OnCommand Connection works with a customer's existing telematics provider, pulling diagnostic-related data to create easy-to-understand vehicle health reports. With increased visibility into the operational health of the vehicle, customers are empowered to understand the severity of vehicle issues and determine the appropriate actions—ultimately leading to increased uptime.

"The prompt, clear description of vehicle fault codes we receive from OnCommand Connection allows the maintenance staff to communicate with drivers, prevent equipment damage and maintain high customer satisfaction levels," said Jim Pinder, Corporate Fleet Director, Erb Group of Companies.

Following the U.S. launch in March, OnCommand Connection is now available as a standard, no-charge feature on all new International® trucks. Alternatively, fleets with International® trucks or competitive vehicles, model year 2007 and

newer, with integrated partner telematics systems, will also have the opportunity to obtain OnCommand Connection through International truck dealers, or by self-registering for access at www.OnCommandConnection.com, free of charge.

Additionally, the company will offer a "credit" for base model telematics hardware and two years of data service on International branded vehicles upon activation of OnCommand Connection membership with the device. This bundled offering will be available in July 2015.

"We are serious about customer uptime in Canada and bringing such a robust telematics offering, with so much choice for customers, is a critical component of our uptime strategy," said Mark Belisle, President, Navistar Canada.

To learn more about OnCommand Connection, visit www.OnCommandConnection.com.

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